

July 27, 2016

Dear Suppliers,

LMI Aerospace is redoubling its response to the call by our customers and the aerospace industry as a whole to adopt a stricter, more quality-minded focus that seeks to eliminate any and all defects in the production process.

We are assessing our own processes and practices to drive this zero-defect focus throughout LMI. At the same time, our ability to deliver quality parts on time and affordably to our customers depends on our suppliers doing the same for us. As such, we are asking you and your team to intensify your organization's efforts to support us in this industry-wide push to eliminate all discrepancies and make zero defects a reality by ensuring you have the right processes and practices in places. This includes actions such as a 100-percent thorough review of customer engineering and quality requirements, pre-production planning, inspection methods and work instructions, and process controls to ensure first-time quality performance.

Likewise, we encourage you to reach out to your supply base and ask that they take similar actions to avoid downstream issues.

Finally, as noted in our Supplier Quality Requirements Manual, in the event of a supplier quality escape that drives cost to LMI and/or our customer, these charges may be passed along to you. Additionally, in the event source or corrective action plans are required due to a downstream failure, the expectation is these costs will be borne by the supplier.

If you have questions or suggestions or would like additional information or guidance, please contact your LMI supplier quality or supply chain representative.

Thank you for your continued support as we work together toward a zero-defect environment.

Brian McCarthy
Executive Director
Material Management

Tom Dorff
Executive Director

Quality & Operations Support